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ABN : 33 498 430 455

wanderconsulting.com.au

hello@wanderaround.com.au

P: 0450 046 018 | P: 0452 234 407

Event Terms & Conditions

These Terms and Conditions govern the sale and admission of tickets for events managed by Wander Around Events (Organiser). By purchasing or acquiring a ticket to any event (Event), you agree to these Terms and Conditions, as well as any additional event-specific rules, venue policies, and legal requirements.

1 Events and Event Fees

1.1 Events will be delivered in the following formats:

- a) Face to Face – the event takes place in a physical venue and attendees must attend said venue in person to participate;
- b) On-Line – the event takes place “live” via an online delivery – participation is undertaken by joining online via a link provided by the Organiser; and
- c) Hybrid – the event may be offered for both Face to Face and On-Line attendance.

1.2 You agree to pay the fees for the Event (**Event Fees**) as detailed on the Event website or as determined by Organiser from time to time.

1.3 The Event Fees are GST inclusive.

1.4 You must pay:

- a) the Event Fees immediately at the time of enrolling on the Event website, or other on-line platforms as applicable; or
- b) subject to agreement by the Organiser, the tax invoice for the Event Fees within fourteen (14) days of receipt.

Acknowledgement of Country

Wander Around Events as part of the Wander Collective acknowledge the Traditional Owners of the land we live and work upon. We support the Uluru Statement from the Heart and recognise the ongoing connection First Nations people have to the land, seas, skies, plants and animals. We thank them for their valuable contribution to our society, culture and economy and pay our respects to Elders past, present and emerging.

2 Right of Admission

- 2.1 The Organiser reserves the right of admission to any Events. Admission is contingent upon compliance with the event rules, venue policies, and applicable laws.
- 2.2 The Organiser may, at its discretion, refuse entry or evict attendees for disorderly conduct, disruptive behaviour, or non-compliance with these Terms and Conditions, without any obligation to refund the ticket price.

3 Replacement of Advertised Entertainment and Speakers

- 3.1 While the Organiser endeavours to present the lineup as advertised, the event schedule, speakers, or entertainers are subject to change without prior notice.
- 3.2 In case of such changes, the Organiser is not obliged to refund the ticket price. Where feasible, the Organiser will aim to provide a suitable replacement and notify registrants of any significant changes in advance.

4 Admission of Latecomers

- 4.1 Late admission is at the discretion of the event staff and may be delayed until a suitable break to minimize disruption to other attendees.
- 4.2 The Organiser cannot guarantee immediate entry for latecomers and advises participants to arrive according to the scheduled start time. Failure to arrive on time may result in non-admittance without refund.

5 Registration changes

- 5.1 If you are unable to attend the Event for which you have registered, you may cancel your registration.
- 5.2 Any request to cancel an Event registration must be made in writing via email to hello@wanderaround.com.au.
- 5.3 Please note that a charge may apply (see below). We deduct any applicable charge from any refund due to you.
- 5.4 If you do not:
 - a) provide us with the required written notice within the required time periods (as set out in these Terms and Conditions); or
 - b) attend the Event,
no refunds are payable and no changes/variations to your registration will be accepted.

- 5.5 The Organiser (in its absolute discretion) reserves the right to review this policy in the case of special circumstances where sufficient evidence is provided.
- 5.6 No Cancellation Requests will be accepted less than twenty-one (21) calendar days before the Event Date and you will forfeit 100% of the Event Fees.
- 5.7 You may request to substitute another person to attend the Event in your place at any time prior to the Event Date.

6 Cancellation of and Events

- 6.1 The Organiser reserves the right to cancel or vary Events without notice and for any reason whatsoever.
- 6.2 If the Organiser cancels or varies dates or locations due for any reason (including insufficient training course enrolments and/or event registrations) you will be offered a full refund of the Event Fees, or a substitution (which will not be treated as a request by you for the limits specified above).
- 6.3 The Organiser will not be liable for any direct or indirect costs, losses, claims or liability arising from cancellation of any Events. We strongly encourage you to take this into consideration when booking travel arrangements.

7 Dietary Requirements

- 7.1 You must provide relevant dietary requirements to the Organiser no less than ten (10) business days before the Event Date and the Organiser will use its best endeavours to fulfil your request.
- 7.2 Regardless of the above, you agree and acknowledge that the Organiser cannot guarantee your special dietary requirements can, or will be, catered for.
- 7.3 You release the Organiser from any and all liability and responsibility in respect to the provision of catering at the Event in accordance with your special dietary requirements.

8 Code of Conduct

- 8.1 You must agree to observe the following minimum standards of conduct at all Events (including those conducted by way of an on-line and/or virtual format):
 - a. Showing courtesy and respect to other attendees, guests or employees of Wander and employees of an event venue.
 - b. Not engaging in conduct which may be reasonably be perceived as harassing, intimidating, overbearing or physically or emotionally threatening.

- c. At all times, adhering to the event venue guidelines and regulations, including, not limited to, the wearing of name badges for certain official parliamentary events, and the applicable dress code, etc.

- 8.2 The Organiser reserves the right to remove from a venue any person who does not meet the standards set out above and to take any other action available to it under its Constitution, By-Laws or other standards, in relation to an attendee who does not meet these standards.
- 8.3 If you do not observe the minimum standards of conduct and your behaviour (directly or indirectly) results in damage (of any extent) to the venue, you release the Organiser from any and all liability, and agree that you will be liable, for any costs or fees incurred in the reparation of the venue.

9 Responsible Service of Alcohol

- 9.1 The Organiser meets its obligations under relevant Responsible Service of Alcohol laws in relation to all Events.
- 9.2 The Organiser requires organisations that provide hospitality services in relation to Events to comply with all relevant laws relating to Responsible Service of Alcohol.
- 9.3 The Organiser reserves the right to remove from a venue any person who is noticeably intoxicated in accordance with its obligations under Responsible Service of Alcohol laws.

10 Third Party Views

- 10.1 You acknowledge that the Organiser may engage third parties to be keynote speakers at certain Events.
- 10.2 You agree and acknowledge that the views, thoughts, and opinions expressed by that third party belong solely to that third party in their personal capacity and do not necessarily represent the views, thoughts, and opinions of the Organiser.
- 10.3 You release the Organiser from any and all liability in respect to the views, thoughts, and opinions expressed by a third party during an Event.

11 Use of Photographic and Media Content

- 11.1 By participating in the Event, you grant the Organiser an irrevocable, perpetual, worldwide, royalty-free license to capture, reproduce, use, display, distribute, and create derivative works of any photographs, video, or other media taken at the event featuring your likeness.
- 11.2 This includes, without limitation, the right to use such media in future promotional materials, publications, and media releases across all media formats and channels. This consent is given without expectation of compensation of any kind.
- 11.3 If you wish not to have your image used, please notify the Organisers in writing prior to your participation in the Event.

12 Information Technology and Communications



- 12.1 The Organiser confirms it will take all reasonable steps to utilise quality information technology and communication services and processes, including provision of identified mitigants in the event of an error, for example the provision of alternate internet service for facilitators in the event of poor internet coverage.
- 12.2 Notwithstanding this, the Organiser does not guarantee that online facilitation will be performed error-free or uninterrupted, or that the Organiser will correct all online facilitation errors.
- 12.3 You acknowledge that the Organiser does not control the transfer of data over communications facilities, including the internet, and that the online facilitation may be subject to limitations, delays, and other problems inherent in the use of such communications facilities.
- 12.4 The Organiser is not responsible for any delays, delivery failures, recording failures or other damage resulting from such problems.
- 12.5 To the extent not prohibited by law, there are no express or implied warranties or conditions including for systems, networks or environments or satisfactory quality.

13 On-Line recording notice

- 13.1 By registering for an on-line Event, you acknowledge that you may be photographed, filmed or recorded including audio-visual content recordings utilising event management platforms and video communications providers, such as Zoom while at the Event, and consent to such activities and the future use by the Organiser of any photographs, images or recordings.
- 13.2 You may request to opt out of this photography, filming or recordings, however we may not be able to accommodate your request in some instances as we may not be able to provide to you, some or all of our Events products and services. You may also find that you do not experience the full extent of Event information and products and services.

If you do not consent to the recording, please contact the Organiser via email to hello@wanderaround.com.au a minimum of seven (7) business days prior to the Event Date to discuss your concerns.

14 Use of material

- 14.1 Materials and content made available to you as an Event participant are subject to copyright and other rights owned by the Organiser or its licensors. All such material is protected by the Copyright Act 1968 (Cth) and other international copyright and intellectual property laws.
- 14.2 You may only use the materials and content for your own private non-commercial use. No part of the materials and content covered by copyright should be copied, reproduced, modified,

distributed, transmitted, or republished in any form or by any means without the written permission of the Organiser.

15 Privacy

The Organiser is committed to protecting your privacy and ensuring that your contact with them is a safe and rewarding experience. The Organiser has a privacy policy to manage privacy. A copy of the Organiser's privacy policy is available on the wandercollective.com.au website.

By attending an Event, you acknowledge that you have read and understood the Organiser's privacy policy and you agree with, and consent to, the practises described in that policy.

16 General

- 16.1 Changes to Terms and Conditions - From time to time, the Organiser may update these Terms and Conditions. The updated Terms and Conditions will apply to all Events from the time of posting on our website and onwards.
- 16.2 Severability - Any provision of, or the application of any provision of, these Terms and Conditions which is void, illegal or unenforceable in any jurisdiction does not affect the validity, legality or enforceability of that provision in any other jurisdiction or of the remaining provisions in that or other jurisdiction.
- 16.3 Governing Law - These Terms and Conditions are governed by the laws of Western Australia. Each party irrevocably submits to the non-exclusive jurisdiction of the courts of Western Australia.
- 16.4 Your Terms and Conditions - If you supply your terms and conditions on any document at any time (including on consignment notes, purchase orders or other documents) your terms and conditions will be of no legal effect and will not constitute part of the agreement for the provision of the Event, even if a representative of the Organiser signs a document that indicates that your terms and conditions apply.